

April 13, 2022

To NP *Atobarai* users:

Thank you very much for your continued support to NP *Atobarai*.

Net Protections, Inc. (“Net Protections”) hereby announces that it will revise the paper invoice fees effective from September 1, 2022. Along with this revision, Net Protections will launch a new billing feature on the same day.

Revision of Paper Invoice Fees

At the request of Japan Franchise Association and eight convenience store chains*1, commission fees for bill collection agency services will be partially revised in September 2022.

Manpower shortage and soaring labor costs at convenience stores as well as increasing burden from cash and personal data management have been cited as major reasons for the revision.

After repeated negotiations with bill collection agencies, Net Protections has decided to partially revise its service fee schedule.

*1)

Notice released by Japan Franchise Association

<https://www.jfa-fc.or.jp/e.ek.hp.transer.com/particle/3096.html>

Report compiled by the Study Group on New Ideal Approaches to Convenience Stores, Ministry of Economy, Trade and Industry

https://www.meti.go.jp/english/press/2020/0501_008.html

■ Revision date

The revision will be effective for transactions for which the registration of a slip number (shipping report) is completed on or after 12:00 a.m., Thursday, September 1, 2022.

■ Revised fees

We will revise the paper invoice fees as follows:

(After revision)

NP *Atobarai* (sent by separate post): JPY 225 per transaction (tax excluded)

NP *Atobarai* wiz: JPY 120 per transaction (tax excluded)

(Before revision)

NP *Atobarai* (sent by separate post): JPY 190 per transaction (tax excluded)

NP *Atobarai* wiz: JPY 85 per transaction (tax excluded)

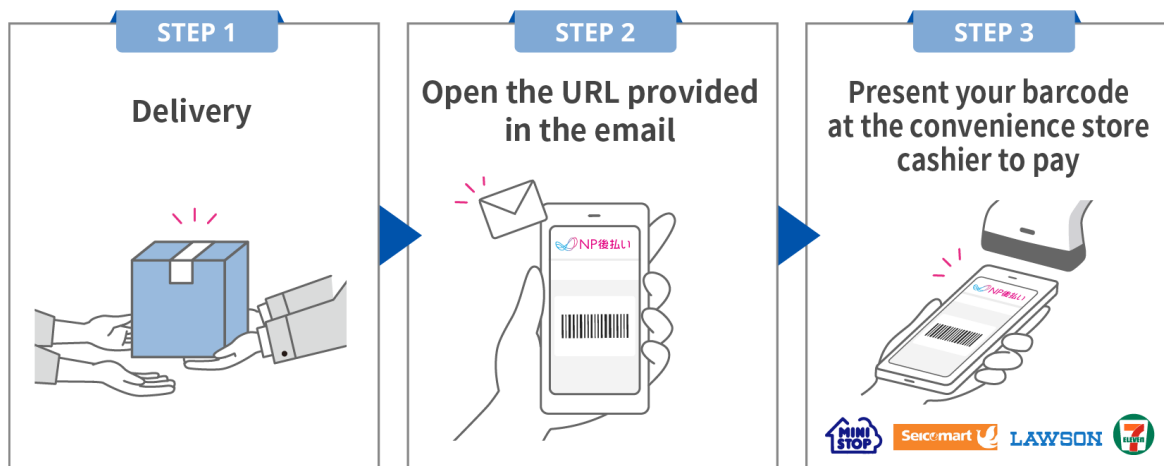
* Fees other than the paper invoice fees will not be revised.

Offering of a New “Electronic Barcode Billing” Feature

The fee revision could squeeze merchants' profitability and degrade the usability of NP *Atobarai*, associated with the passing of the fee increase on to users. To avoid such situations, we will start offering a Buy Now Pay Later (BNPL) payment system with electronic barcodes. The electronic barcode feature solves not only challenges related to the fee increase, but also challenges in paper invoicing.

Please check the link below for the service overview.

■ Service Overview



*In some cases, the product may arrive before you receive the email.

■ Benefits of Introducing the Service

Customer	Merchant
<p><u>Invoice arrives immediately</u> No need to worry about when the invoice will arrive; it will be delivered immediately after the product shipment is reported.</p>	<p><u>BNPL can be continuously used with no impact on cost</u> The service is provided at a lower fee than conventional paper invoice fees.</p>
<p><u>High portability</u> Customers can pay at convenience stores anytime as long as he/she has a smartphone.</p>	<p><u>Usability improvement</u> Electronic barcodes that offer many user benefits will help improve usability of the service.</p>
<p><u>Easy payment</u> Customers can easily pay with a smartphone without going through any complicated procedures.</p>	<p><u>Contribution to environmental preservation</u> Promoting a paperless environment will help preserve the global environment, one of the SDGs.</p>

■ Service starting date

September 1, 2022

*The schedule is subject to change

■ Fee

JPY 170 per transaction (tax excluded)

We look forward to your continued support for NP Atobarai.